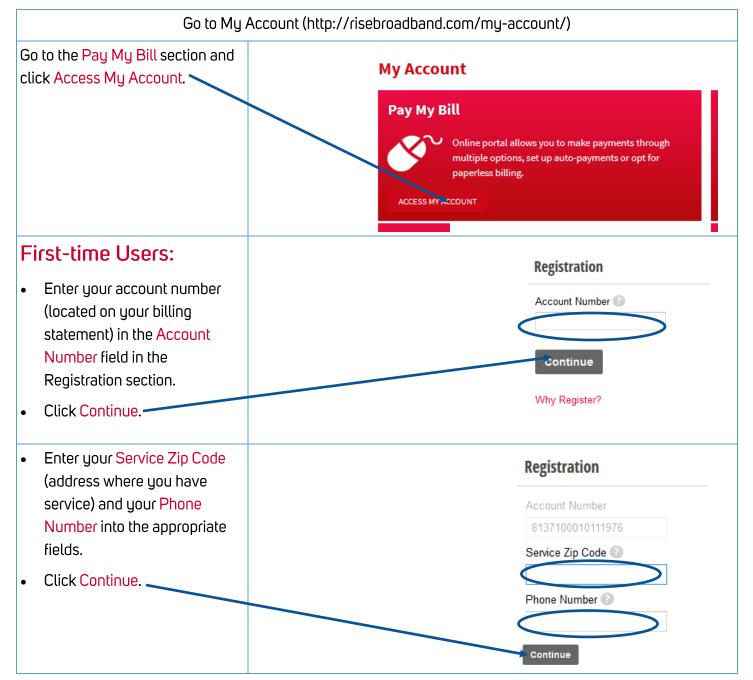
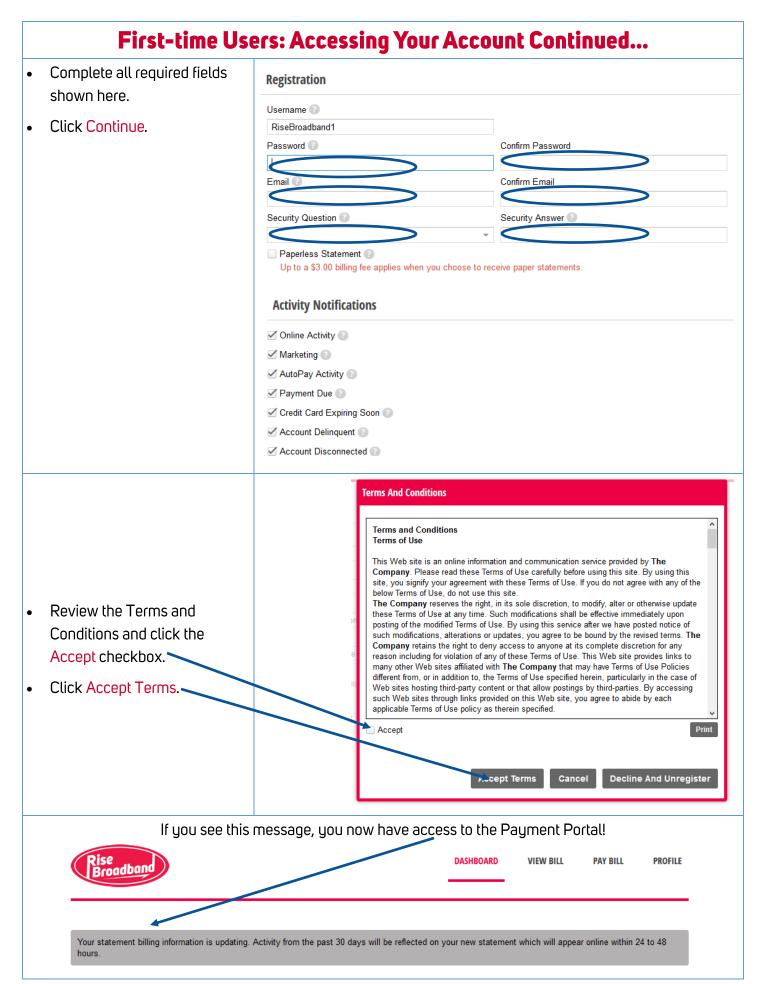
Welcome to the Rise Broadband payment portal! Here you can make payments through multiple options, set up auto-payments or opt for paperless billing.

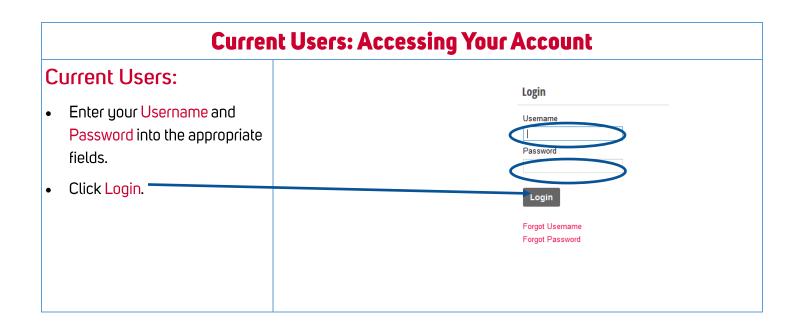
**Rise Broadband Payment Portal** 

Please refer to the following quick tips below to get the most out of the customer payment portal.

## **Accessing Your Account**

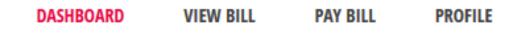




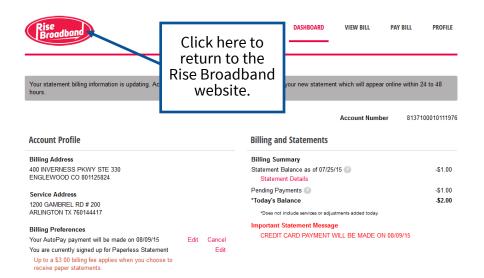


# You now have access to the Payment Porta! Continue to the next page for quick usage tips.

## Using the Payment Portal DASHBOARD TAB



The **Dashboard** tab provides general information regarding your account.



#### DASHBOARD: ACCOUNT PROFILE

#### **Account Profile**

Billing Address



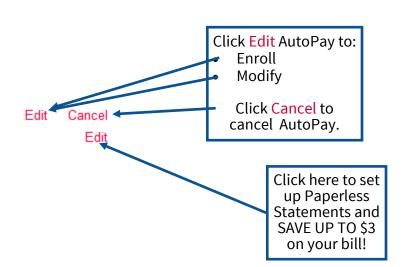
Service Address



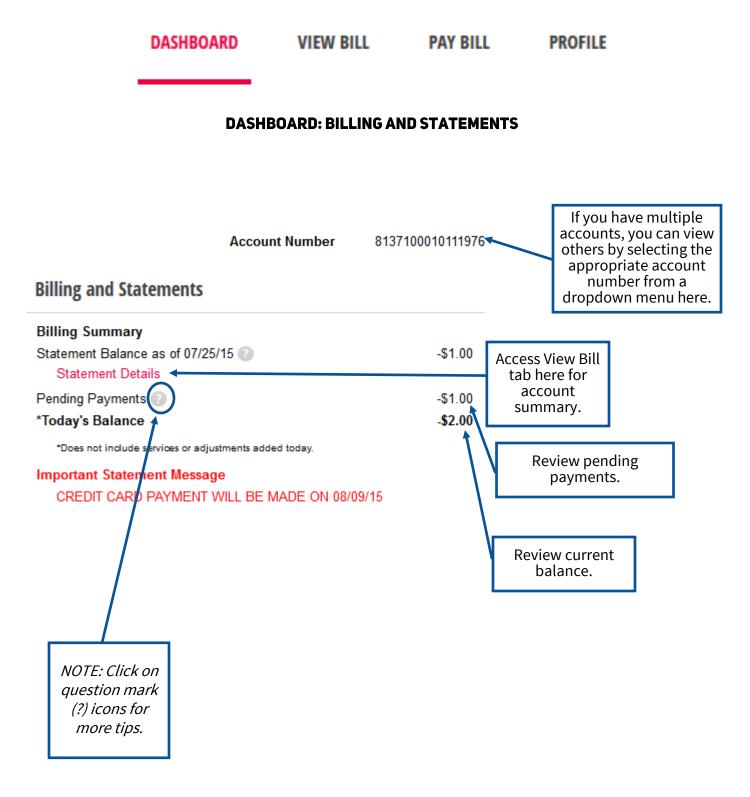
#### Billing Preferences

Your AutoPay payment will be made on 08/09/15 You are currently signed up for Paperless Statement Up to a \$3.00 billing fee applies when you choose to

Up to a \$3.00 billing fee applies when you choose to receive paper statements.



#### **DASHBOARD TAB**



#### **VIEW BILL TAB**

# DASHBOARD VIEW BILL PAY BILL PROFILE

### The View Bill tab provides more detail regarding your billing statement.

Your Information			A	ccount Numl	ber 813710	0010111976	
EXAMPLE			В	illing Date	Jul 25	, 2015 View F	PDF
Account Summary		Account					nere to previous
Monthly/Partial service for		Summary		\$0.			atement
Adjustments		Section shows		\$22.	90	from tl	ne drop
Total due by Autopay		what you	$ \rightarrow $	-\$1.	00	down	menu.
Total due by Autopay		have recently		08/09/	15		
Today's Balance Details		paid.		-\$2.	00		
For Your Information							
CREDIT CARD PAYMENT WILL BE	MADE ON 08/09/15						
Refer your family & friends and get a Payments that are not received by the Statement Charges			statements will resul	t in a Monthly	Statem	ent	
_					Charges s		
Current Statement Charges		-\$1.00			current stat		
				L	amour	nt.	
	adjustmen NOTE: This see	y provides details ts and payment ac ction may not app	ctivity.				
	ус	ou first register.					
Recent Activity							
The following charges and credits refle	ct all activity since your m	ost recent statement.					
Payments and Adjustments							
Transaction Date	Post Date	Description			Amou	nt	

#### **PAY BILL TAB**

# DASHBOARD VIEW BILL PAY BILL PROFILE

The Pay Bill tab allows you to pay your bills online.

Online One-time Payment Activity					
No records to display					
AutoPay Setting	One-time Payment				
Your AutoPay payment will be made on	Payment Amount				
08/09/15	🔿 Today's Balance -\$2.00 🕐				
Edit Cancel	Statement Balance as of 07/25/15 -\$1.00 🕖				
	Pay Other Amount \$				
	Payment Date				
	08/25/2015				
	Future dated payments do not post until 9:30 PM on the scheduled date. If you make a future dated payment after your payment is due, delinquency actions may still apply.				
	Select Payment Method				
	Bank Account				
	Credit Card/Debit Card				
	Payment Information				
	Account Type Routing Number 🕖				
	Checking -				
	Bank Number Confirm Bank Number				

#### PAY BILL: ONLINE ONE-TIME PAYMENT ACTIVITY

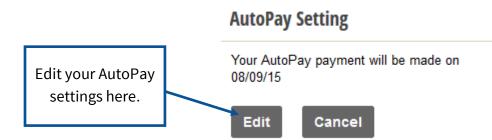
Online One-time Payment Activity section will show any payments already made on the payment portal.

*NOTE: This does not include payments that have been made over the phone or mailed-in payments.* 

#### **Online One-time Payment Activity**

No records to display

#### PAY BILL: AUTOPAY SETTING



#### **PAY BILL TAB**

DASHBOARD	VIEW BILL	PAY BILL	PROFILE
	PAY BILL: ONE-T	ME PAYMENT	
One-time Payment			To set up a one-time future
Payment Amount			payment, enter the amount you would like to pay here,
Today's Balance -\$2.0	0 🕜		and select a date up to 30
Statement Balance as	of 07/25/15 -\$1.00		days out.
Pay Other Amount \$			Next, provide your payment information and accept the
Payment Date			Terms and Conditions.
08/25/2015			
Future dated payments de dated payment after your			d date. If you make a future y still apply.
Select Payment Method			
Bank Account			
Credit Card/Debit Card			
Payment Information			
Account Type	Routing Numbe	r 😮	
Checking	-/		
Bank Number	Confirm Bank N	umber	
Terms and Conditions * You must accept the Terms and	Conditions to make a one-ti	me payment.	
Terms of Use This Web site is an online COMPANY. Please read			
Accept			Print
Please Note: Online payments ma due before then.	ay take 3-5 business days to	process. Please contac	t us for assistance if your payment is

*NOTE: Once submitted, the one-time payment will display under the Dashboard section (Billing and Statements) as pending.* 

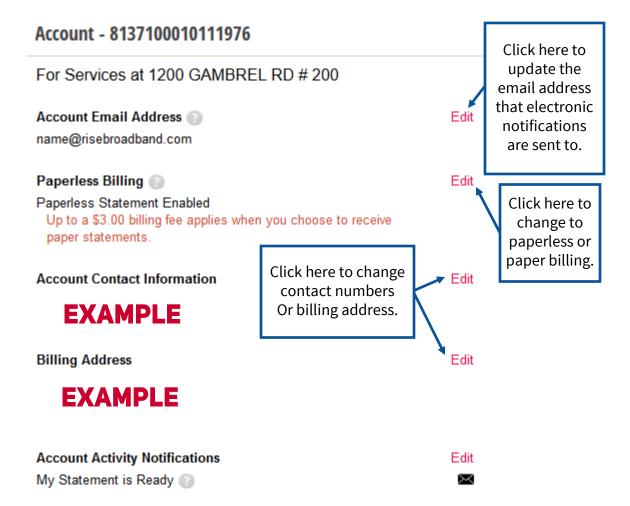
#### Submit Payment

#### **PROFILE TAB**

# DASHBOARD VIEW BILL PAY BILL PROFILE The Profile tab allows you to update your login and contact information. Account - 8137100010111276 Profile

Account - 813/1000101119/6		Profile	
For Services at 1200 GAMBREL RD # 200		Username	Edit
		RiseBroadband1	
Account Email Address 💿	Edit	Password	Edit
lgilmore@risebroadband.com		*****	Eun
Paperless Billing 💿	Edit	Email Address 👔	Edit
Paperless Statement Enabled Up to a \$3.00 billing fee applies when you choose to receive		lgilmore@risebroadband.com	
paper statements.		Security Question	Edit
		What is your father's middle name?	
Account Contact Information	Edit		
ATTN DOUG VANCURA		Profile Activity Notifications	Edit
Home (844) 411-7473		Online Activity 💿	$\times$
		Marketing 💿	$\times$
Billing Address	Edit	AutoPay Activity 💿	$\sim$
MR DOUG VANCURA		Payment Due 💿	$\times$
400 INVERNESS PKWY STE 330		Credit Card Expiring Soon 💿	$\times$
ENGLEWOOD, CO 801125824		Account Delinquent 💿	$\times$
Account Activity Notifications	Edit	Account Disconnected 💿	8
My Statement is Ready 💿	X		Unregister

#### **PROFILE: ACCOUNT**



#### **PROFILE TAB**

DASHBOARD	VIEW BILL	PAY BILL	PROFILE	
	PROFILE:	PROFILE		
Profile				
<b>Username</b> RiseBroadband1			Edit	
Password			Edit	
Email Address ( name@risebroadb			Edit	
Security Questio	n		Edit	
Profile Activity N Online Activity	What is your father's middle name? Profile Activity Notifications Online Activity ②			ere to edit e activity cations.
Marketing 👔 AutoPay Activity ( Payment Due 👔				
Credit Card Expiri Account Delinque Account Disconne	nt 🕜			
		Unre	gister	
<i>NOTE: Click on question mark (?) icons for more tips.</i>				

## Thank you for using the Payment Portal!