Category	"Non-Value Add", Costs and Symptoms	Value	Action
Resource Utilization	 Overtime; large period of wait time. Machines not scheduled to capacity. Hot jobs push competing orders and increase changeover costs. Inventory carry/hold liabilities. 	 Variable cost and resource savings. Enhance revenue from increased turnover. Resources no longer used for worst-case scenario. 	 Use optimized lead times to schedule resources, operations and processes to capacity. Control variation in performance of employee and machine.
Process Visibility	 Order processing issues with MRP results in delivery of partial orders. Missed picks when material issued onto production floor. 	 Increase business throughput by corrective action on root cause of production delays and target misses. Place corrective action at the failure source in inventory, production, order processing. 	 Identify events that cause low resource utilization and low business velocity. Improve upon baseline.
Inventory Control	 Inventory, WIP, finished goods are lost in transit between operations. Slow/No visibility into order status. Slow/No visibility into product staging for production and load/pack at shipping. 	 Decrease stock outs, late material issue, late material reorder, lost material. Increase value add at staging of material with increased inventory accuracy. 	 Integrate electronic barcoding into inventory exchange between operations and process steps. Material order based on yield and scrap rates.
Process Engineering	• Start/Stop of production, waiting on supervisor resolution.	 Decrease reliance on tribal knowledge to fill blind spots. Optimized process/production allows flexibility to absorb process issues. 	 Standardize exception handling with updated setup/plan checklist.
Customer Relationship	Customer demands earlier delivery times and strains schedule.	• Avoid customer discounts and freight bills due to late shipment	Use visibility into status of orders to set and control customer expectations.
Maintenance	 When machines are underutilized the cost of productivity loss is \$100's/hour at a single machine. 	Increase machine uptime.	 Capture precise maintenance problems and solution notes. Prioritize downtime turnaround by solving the most expensive downtime reasons first.

The following report summarizes typical cost savings and productivity gains addressed by the work plan: